

SmartPartner Software

2010 Revisions and Enhancements New Features, Enhancements and Fixes

Fellow SmartPartners,

Our commitment to continual improvement brings the SmartPartner Software another step closer to perfection. We encourage you to upgrade now to take advantage of the new features and to ensure trouble free operations. Please view the attached pdf, if this email doesn't display screen shots properly. Call Horizon if you need assistance with upgrading or implementing your SmartPartner software. Upgrading brings 100% of your data forward to the new version.

Regards,
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(715) 287-4464 fax
horizon@triwest.net email
www.horizon-software.com website

SCPS Version 7.14v2 Released: 9/28/2010

Enhancement - Preferences/Horizon/Admin Utility: Fix System Record

This utility fixes Entity System Records that are hidden so that they show up in the Entity lists. This Utility was created for Advance Electronics.

SCPS Version 7.14v1 Released: 9/21/2010

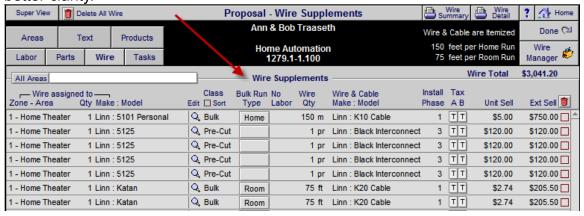
Enhancement - Proposal/Projects/Completed: Screen Sorting

All Proposal/Project/Completed and Archive List screens have a new Find and Sort System. This upgrade automatically resets the Find criteria and entities and enables Last Name and First Name to be posted to the Find criteria when creating new Proposals or changing names in an existing Proposal.

When you click on the AlphaFinder, Entities are displayed first by client Last name and then by Company name. If there is no Last Name, then the First Name will be used instead of the Last Name.

Enhancement - Proposal/Supplements: New Screen GUI

All Supplement screens (Labor, Parts, Wire and Tasks) now have an Edit button (formerly the View button) to edit Supplement details and a separator between the Product and the Supplement assigned to that Product. This new look offers better clarity.



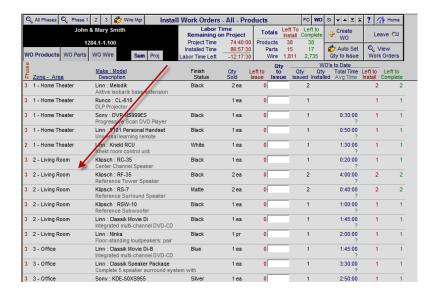
Enhancement - Proposal/Parts & Wire Supplements: Change Phase

Changing the Phase on Parts and Wire Supplements now also changes the Phase of the Labor Supplements associated to the Parts and Wire.



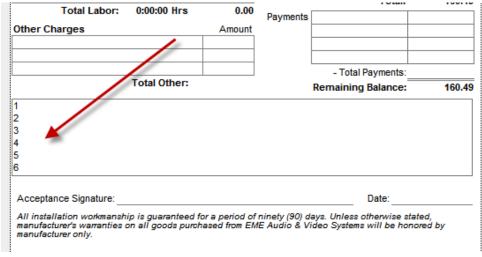
Enhancement - Project/Work Orders: New Sort Order

When you enter the Work Order module the items are now sorted by Zone-Area-Make-Model.



Enhancement - POS/Work Order: Increase printed notes field.

The size of the printed notes field at the bottom of the POS Work Order has been increased to 6 lines.



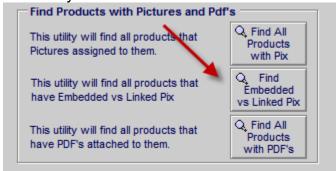
Enhancement – Product Library/Detail List: Add/Clear Picture button

You can now add or clear Pictures to your Products directly from the Detail List screen, like you can from the Product Detail/Pix screen.



Enhancement - Product Library/Utility/Functions: Find Embedded Pix

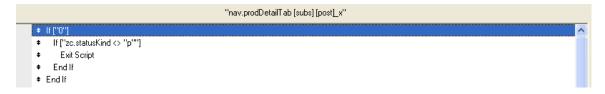
This utility finds all of the Products that have Embedded Pix vs Linked Pix.



Fix - Proposal/Area & Products: Product Detail with Supplements

If you added a Pure Supplement with a Group that sorts it before any Products, you were blocked from viewing the Product Detail when you click on the Product View icon on any item. This had been corrected.





Fix - Proposal/Wire Supplements: Changing Home/Room Run Switch

The Bulk Wire Home/Room run switch now works properly and changes the wire length to the proposal default lengths. If you click on the Bulk Run Type button on a Pre-Cut wire you will not be able to change the setting which now operates correctly. This fix has been applied to the Wire Supplement, Wire Manager and Product - Wire Detail screens.

Super View	w Delete All Wire				Proposal - Wire Supplements				🖺 Sı	Wire Immary	Wire Detail	? 🐴 Home	
Areas Text Products Labor Parts Wire Tasks				Ann & Bob Traaseth				Wire & Cable are Itemized 150 feet per Home Run 75 feet per Room Run		Done (™			
				Home Automation 1279.1-1.100						Wire Manager			
All Areas						— Wire	e Supp	lements				Wire Total	\$3,041.20
— Wire as Zone - Area		o—— y Make :	Model	Ed	Class	Bulk Run Type	No Labor	Wire Qty	Wire & Cable Make : Model	Install Phase		Unit Sell	Ext Sell 📋
1 - Home The	ater 1	1 Linn : 5	5101 Persona	al C	& Bulk	Home		150 m	Linn : K10 Cable	1	TT	\$5.00	\$750.00 🔲 📤
1 - Home The	ater 1	1 Linn : 5	5125	0	Pre-Cut			1 pr	Linn : Black Interconnect	3	TT	\$120.00	\$120.00
1 - Home The	ater 1	1 Linn : 5	5125	0	Pre-Cut			1 pr	Linn : Black Interconnect	3	TT	\$120.00	\$120.00
1 - Home The	ater 1	1 Linn : 5	5125	0	Pre-Cut			1 pr	Linn : Black Interconnect	3	TT	\$120.00	\$120.00
1 - Home The	ater 1	1 Linn : 5	5125	0	Pre-Cut			1 pr	Linn : Black Interconnect	3	TT	\$120.00	\$120.00
1 - Home The	ater 1	1 Linn : I	Katan	0	& Bulk	Room		75 ft	Linn : K20 Cable	1	TT	\$2.74	\$205.50

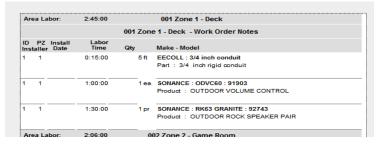
Fix - Proposal/Wire Supplements: Changing Wire Qty

The Bulk Wire Home/Room run switch now works properly and changes the wire Qty and the Labor time and amount associated with the wire.



Fix- Project/Work Orders: New Sort Order Prevents Duplicate Areas

A new sort field for viewing and printing Work Orders ensures that the products in each area are assigned the proper Zone-Area so that all items including Parts and Wires are included in the correct Areas.



Fix - POS/Quotation: Converting Quote to Sales Invoice

If you change the Setup values such as Tax Rate or Labor Rate in the Setup screen of a POS Quotation and then Convert the Quote to a Sales Invoice, these fields were picking up the Master Preferences Setup values. This has been corrected and all POS Invoice Setup values (specific to a Quotation) are now maintained when converting a POS Quote to a Sales Invoice.

Fix - Proposal/Print Menu/Shop: Areas by Phase with Totals

Added posting routine to this report to insure accurate Grand Totals are displayed.

Fix - Contacts: Proposal & POS Address Label

Properly format the label when there is only a Company name and no contact Names.



Fix - Upgrade Utility: Rapid Exit.

After upgrading some older versions of SCPS were not exiting properly and sometimes required the ESC key on your keyboard to be pressed. This has been addressed.

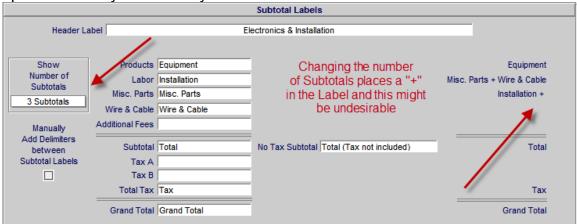
Fix - Upgrade Utility: Groom Main Records for Status Kind...Hide

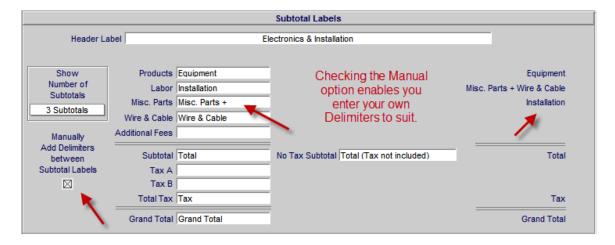
When you upgrade SCPS will automatically groom all of your Proposals and Projects and find and fix any Area Records that have a Status Kind of "hide". This insures that Areas in a Proposal will be displayed properly on the Main Proposal Detail screen.

SCPS Version 7.13v1 Released: 8/5/2010

Enhancement – Proposal/Print Prefs/Pricing: Modify Pricing Labels

In a Proposal if you choose to not show a Label like Fees, then you may want to not show the "+" that shows when you combine Subtotals. Otherwise you might have a Subtotal label that has undesirable delimiters. Checking the Manual option enables you to enter your own delimiters into the labels to suit.





Enhancement – Proposal/Contract: Increase the Price Guarantee

The Price Guarantee field on the Main and Custom Contracts has been increased to accept up to 6 lines.

PRICE GUARANTEE

Products & Installation prices are estimated. Total price will consist of installed products & actual installation. All labor, materials, trip charges and Monster Cables listed within this proposal are estimates only. An actual bill for all labor, materials, trip charges and cables will be hand written for each day of work and is due upon completion of each workday.

Prices quoted are guaranteed until: 8/14/2010

Please Authorize & Return

Date: Lee & Kris Christenson or authorized signature on clients behalf

Enhancement - Proposal/Print Menu/Contract: More Signature space

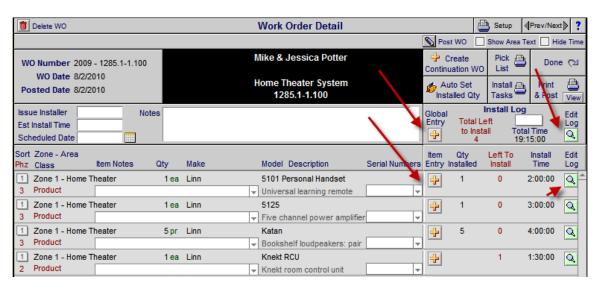
Both the regular and custom reports have the space between the Client and Dealer Signatures increased to allow for electronic signatures on PDF's.

Enhancement – Projects: Work Orders

Major enhancement to the Work Order module enables you to log issued WO's and the end of the day with Actual Install Time and Product Qty Installed and Installers name. You can log this info into both the Work Order and/or to the Products in the Work Order. You can add as many log entries as you wish and View/Edit/Delete them. A

All Log entries will be reflected back in the Project to give you a progress tracking on qty installed vs project qty and install time vs project time used.

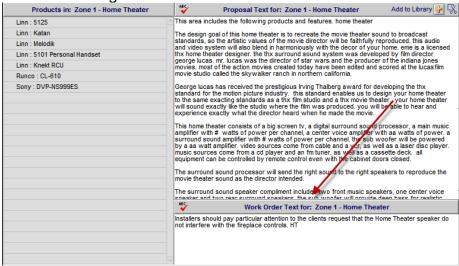
There are many improvements to this module to make Issuing, Logging Actual and Tracking Work Orders.





Enhancement - Projects/Work Orders/Area Text: Work Order Notes

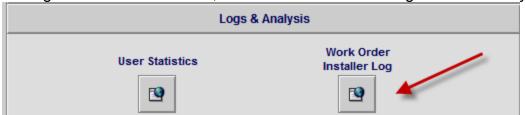
You can now add Work Order notes to Proposal, Project and Change Order Areas and these Work Order notes will be added automatically to each area of the Project Work Order. You can Edit these Work Order notes in your Project and Finalized Change Orders as well.

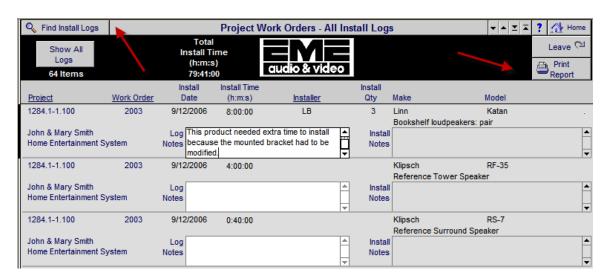


Area	a Lab	or:	7:45:00	Z	one 1 - Home Theater					
This	area	includes	the following	products ar	nd features, home theater					
artis harn sour prod	tic val nonio nd syst lucer (lues of the usly with tem was o of the ind	e movie direc the decor of p developed by liana jones m	tor will be for your home. of film directo ovies. most	ecreate the movie theater sound to broadcast standards, so the aithfully reproduced, this audio and video system will also blend in eme is a licensed thx home theater designer, the thx surround if george lucas, mr. lucas was the director of star wars and the of the action movies created today have been edited and scored a ker ranch in nothern california.					
			7	one 1 - Ho	me Theater - Work Order Notes					
			ay particular a	attention to	the clients request that the Home Theater speaker do not interfere					
		Install Date	Labor Time	Qty	Make - Model					
1	3		0:50:00	1 ea	Linn: 5101 Personal Handset Product: Universal learning remote					
1 3			1:00:00	1 ea	Linn : 5125 Product : Five channel power amplifier (Black)					

Enhancement – Project Manager/Work Order Installer Log

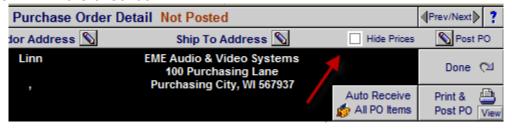
This new module enables you to view all of the Work Order from all of your Projects and you can Find Install Logs by Date Range, Installer Name and/or Project and print a report of all of the Logs for that query. This can be used for issuing Installer Commissions, etc. You can also enter Log notes on the fly.





Enhancement - Project/PO/Invoice: Hide Prices Option Indicator

The option to Hide prices on your PO's now indicates that the prices are hidden with an "X" in the checkbox.



Enhancement - CO/Print Menu: Add A/B Tax to Change Orders

Both Pending and Final Change Orders now can display A/B tax options and the option to do so has been added to the CO Print Options screen. The A/B Tax Labels are located on the Master Prefs/Pricing & CO Prefs/Pricing screens.

\$10,900.00

\$390.00

\$285.00

\$956.25

\$585.39 \$13,116,64

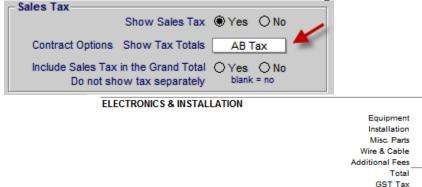
\$689.22

\$13,805.86

\$0.00

PST Tax

Grand Total



Enhancement - POS/All Invoices/Setup: Switch or Modify Contact

You now have the option to continue or Cancel this operation and if you Cancel you will be brought back to the Invoice Setup screen.

Enhancement – Product Library/Utility/Export Products

A new module enables you to select Makes and Models that you wish to export and to export them in several file formats that can be imported into Excel or other databases. You can also print a report of all of the Products that you are exporting.

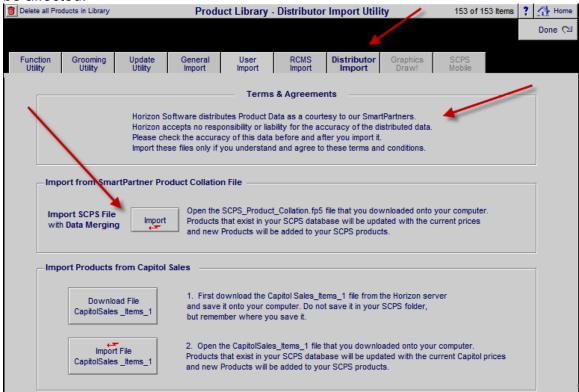
Follow the 1-6 buttons:

- 1. Update Make List (Creates a list of every make in the library)
- 2. Show Unique Makes (Shows this list of Makes on your screen)
- 3. Check Desired Makes (Enables you to check only the Makes you want)
- 4. Show Products (Shows the Products in the Makes you have selected)
- 5. Omit Undesired Products (Omit products you don't want to export)
- 6.Export Products (Exports your products and gives you File Options)



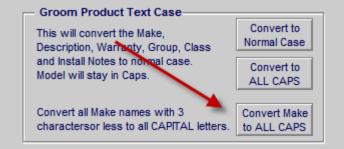
Enhancement - Product Library/Utility/Distributors: SCPS Product Data

A new utility enables you to import SCPS Product Data that has been collated from other SmartPartners, Distributors and Manufacturers. Please note the terms and conditions. Products that are currently in SCPS will be updated and products that are not in SCPS will be added. Your Proposals and Projects will not be affected.



Enhancement – Product Library/Utility/Groom Products: Set CAPS

This utility will convert all of your Make names in the Product Library with 3 characters or less to all CAPS. Example: b&w = B&W.



Enhancement - Product Library/Utility/RCMS: Set CAPS

If you check this box in your Master Preferences/Bookkeeping/RCMS screen then any Products with Make names with 3 characters or less will be converted to CAPS during the RCMS product import.

ſ	Delete/Hide Dead Products when Importing RCMS Products
	Delete/Hide Dead Product: Convert Makes with 3 characters or less to CAPS
ı	When Importing Products from the RCMS database into the SCPS Product Library all Products in the SCPS Product Library that are not in the RCMS
п	becaute all the Deleted from the CCDC Destrict Description than one in a Description to the Desiret Destrict Desiret Description to the CCDC Descripti

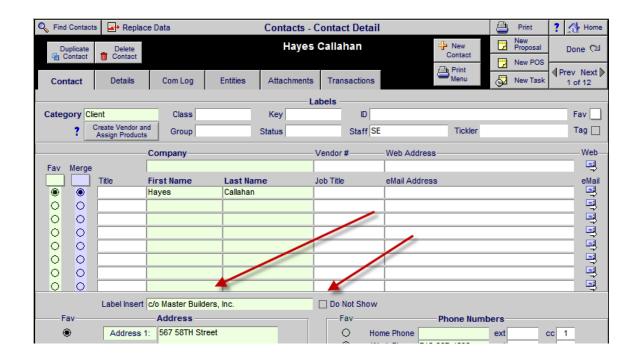
Enhancement - Product Sets /Set Detail: Do not show Hidden product

When adding Products to a Set the Model pop up list menu now does NOT show products from the Product Library and are marked as "Hidden". This makes it easier to enter products into your Set.



Enhancement – Contacts: Insert Text Line in Contact Label

You can now insert an optional text line into the Contact Label and this will appear on all Proposals and POS Invoice Labels. You can also suppress this text with the Suppress checkbox, so you can enter the text line on the Contact, but not have it appear in Proposals and POS. This line can be used for many things such as "c/o Builder Name".





The Quality Name in Service and Value

HOME THEATER SYSTEM

Version 1

Designed and Prepared for

Hayes Callahan c/o Master Builders, Inc. 567 58TH Street Oakland, CA 94607

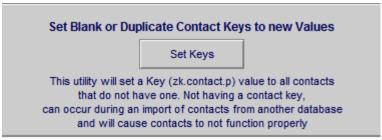


Enhancement – Upgrade Utility: Exit SCPS faster.

Improve the speed of Exiting SCPS for the Main Logo Screen and after running the Upgrade Process. (Remove Groom Duplicate Products routine in upgrade process. Switch to the Fast Open screen in the OpenSCPS).

Enhancement - Contacts/Utility: Improve the Set Keys routine

The Set blank or Duplicate Keys routine is now much faster and sets and blank or duplicate Keys with keys based on the highest key in the system and sequentially increments them.



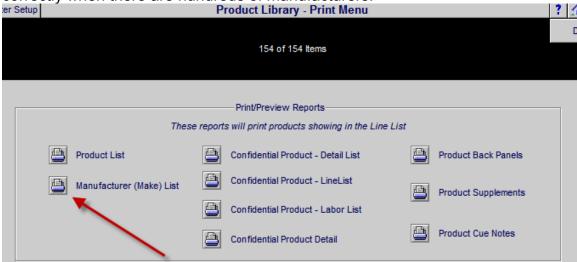
Critical Fix – Proposal/Areas: Adding Supplements to Renamed Areas

Under certain conditions, Renaming an Area and adding Pure Labor Supplements to that Area, caused Products in the Area to be deleted. This has been fixed.



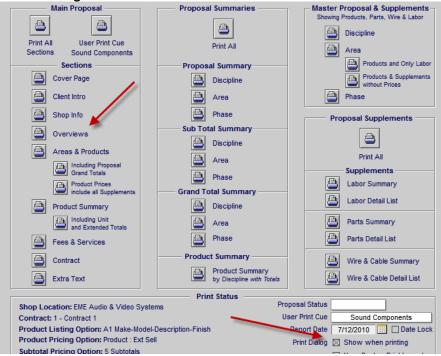
Fix - Product Library/Print Menu: Manufacturers Make List

This report which prints a list of all of the Makes in your Product library now prints correctly when there are hundreds of manufacturers.



Fix - Proposal/Print Menu: Overview show print dialog

The option to show the Print Dialog window when printing Overviews, when the Print Dialog checkbox is checked, has been fixed.



Fix- Proposal/Labor Supplements/Print: Print correct Labor records

Printing the Labor Supplements from a Proposal now always prints the correct labor records by first verifying those records and against the proposal records and then printing the report.



Fix - Project/Work Order: Single Phase Parts & Wire

When selecting a single Phase to issue a Work Order the Parts and Wire were not being entered in the Work Order. This has been corrected.

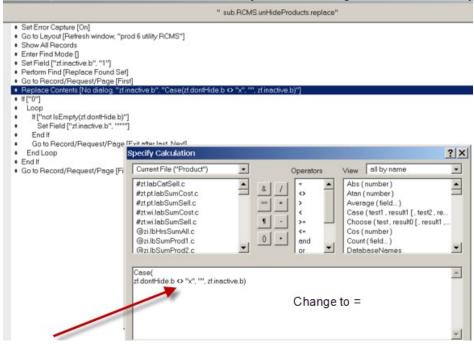


Fix- Master Tracker: Do not show Tasks prior to today's date

The option to not show Tasks prior to today's date now works properly for all Tasks and works faster.

SCPS Version 7.12v4 Released: 6/3/2010

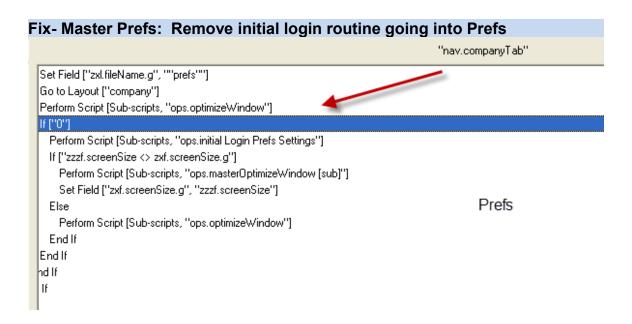
Fix- Products: RCMS Product Import correctly Hide removed products



SCPS Version 7.12v3 Released: 6/1/2010

Fix- Master Prefs: Picking Overview picks right one. (Text) "nav.add.ov.Edit"

If ["pref~one::zxl.fileName.g = "prefs.fp5""] Go to Layout ["textEdit-Pref"] View As [View as Form] Go to Field [Select/perform, "text.title"] # Else If ["pref~one::zxl.currAction.g = "newOverview""] # Go to Layout ["textEdit-Pref"] View As [View as Form] Set Field ["zk.mProp.f", "zxk.mProp.g"] # Set Field ["pref~one::zxl.currAction.g", """"] # Go to Layout ["vu.over"] View As [View as Form] End If



SCPS Version 7.12v2 Released: 5/27/2010

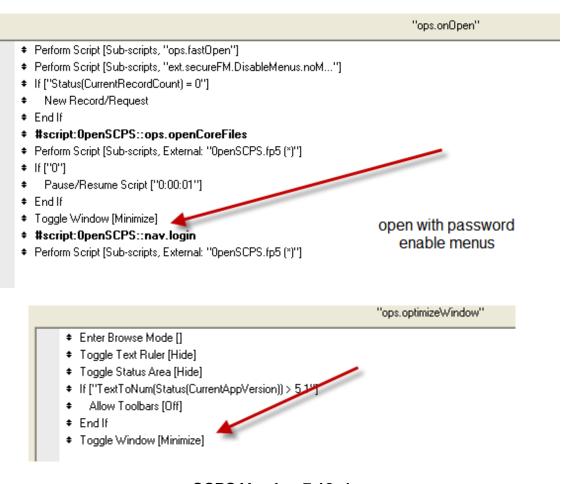
Fix- Products: Retain picked products

When Picking products from a proposal the last picked list is retained



Fix- SCPSquest.fp5: File is not minimized when is opened.

Minimize file when it is opened so that it doesn't interfere with main screens.



SCPS Version 7.12v1 Released: 5/24/2010

Enhancement- SCPS Screen Size & Screen Magnification

All SCPS screens have been Optimized for PC and Mac computers.

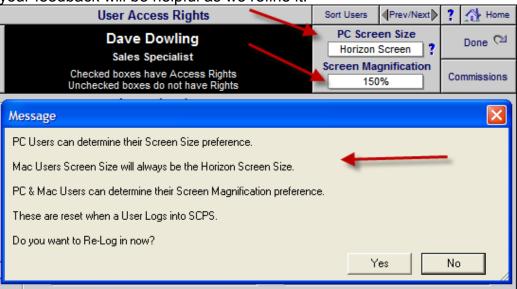
SCPS Screens for PC's (Windows) can be the size of your computer screen or the size of the SmartPartner screen. Mac users will now have all SCPS screens the size of the SmartPartner screen which enables them to have access to their desktop to the right of the SCPS screens.

SCPS screens can be magnified 150% or 200% to increase readability for high resolution monitors for both PC and Mac computers.

Each User can determine their own screen preference in the Preferences/Users/User Access Rights screen and the SCPS screens will be set accordingly when they log in.

In order to accommodate all of the different permutations for both PC's and Mac's you will see a bit more screen flashing when logging into SCPS and navigating

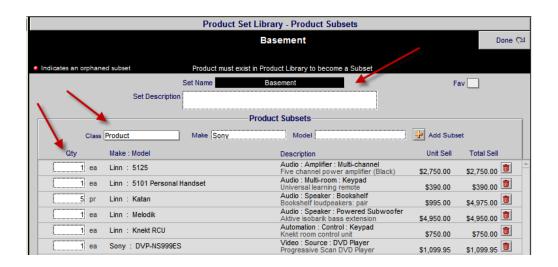
through some screens. This enhancement as a major programming project and your feedback will be helpful as we refine it.



Enhancement-Proposal/Areas & Products: Auto Create Product Set

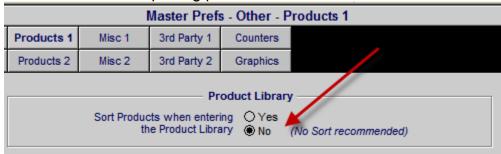
You can now automatically create a Product Set with the Products from a Proposal Area. This Product Set can then be added to other Proposals as complete areas or additions to existing areas. When you create this Product Set you can Rename the Set, Change Quantities or Add/Delete Products from the Set. You can also create Product Sets from Projects in the Areas & Products screen.





Enhancement-Proposal & POS: Pick Products Sort Option

When Picking Products into a Proposal or POS you now have the Option to Sort the Product Library or not. We recommend Not Sorting to save time, because once you get to the Product Library you usually go find the Products you want anyway and if you want to sort you can always click on the All button in the AlphaFinder. The Product Library Sort Option is located in the Master Prefs/Other/Product 1 screen. This feature also insures that all of your Hidden are not shown when picking products.



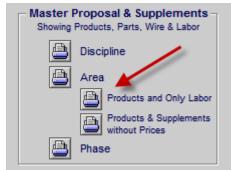
Enhancement-Proposal/Product Detail/Parts Supplements:Parts Phase

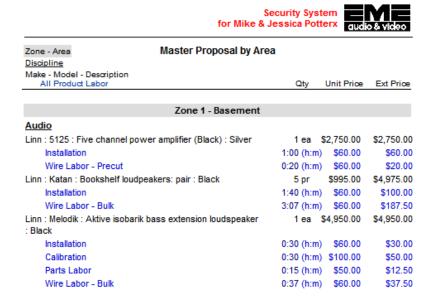
You can now change the Phase of Parts Supplements in a Proposal from this screen.



Enhancement-Proposal/Print Menu: Master Proposal with all Labor

This new report shows the Products in the Proposal including all of the Labor required to install each product. It does not show any Parts or Wire Supplements but it does show the Parts and Wire labor required to install the product.





Enhancement-Proposal/Product List: Includes SKU numbers

The Proposal Product List screen now includes the Product SKU number along with the Model number and the field size has been increased to show longer Make:SKU numbers.

Enhancement-Proposal/Print Menu/Shop: Enhanced Product Summary

The Product Summary Report now includes the Product SKU numbers and the Proposal Grand Totals at the bottom of the report.

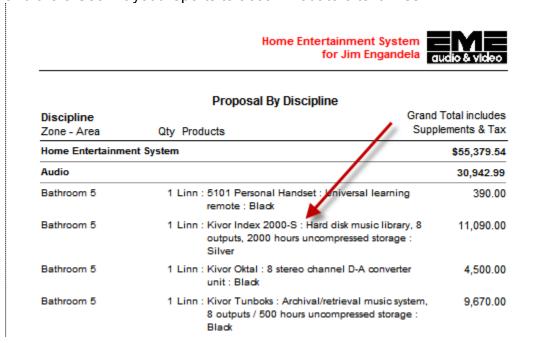


Labor (h:m:s) 15:40:00	Installation Phase: 3	Products, Parts &	\$48,271.05 \$1,096.67	
		Phase Total w	ithout Fees:	\$49,524.38
Linn: 5101 Personal Handset: 22222	2 €	a \$234.00	\$390.00	\$780.00
Linn: 5125: 11111	2 €	a \$1,650.00	\$2,750.00	\$5,500.00
Linn : Katan	10 p	r \$597.00	\$995.00	\$9,950.00

5/7/2010 EME Audio & Video Systems - Confidential Report Summary by Phase - Products/Supplements/Labor Mike & Jessica Potterx Security System 1282.1-1.100								
roduct -Make - Model Part Wire			Qty	Unit Cost		- Suppleme es included Ext Sel		
			- Carry	Onit Gost	OIIII OEII	Ext oer		
_	Grand Totals	Sell	GP%	Cost	Profit			
	Equipment	\$45,819.90	40.2%	\$27,412.80	\$18,407.10			
-	Installation	\$1,991.67	45.9%	\$1,076.67	\$915.00			
	Misc. Parts	\$400.00	40.5%	\$238.00	\$162.00			
	Wire & Cable	\$6,082.40	41.2%	\$3,577.44	\$2,504.96			
	Additional Fees	\$3,273.22	50.0%	\$1,636.61	\$1,636.61			
	Total	\$57,567.18	41.0%	\$33,941.52	\$23,625.67			
	Tax	\$2,986.17						
	Grand Total	\$60,553.35						

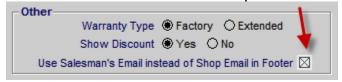
Enhancement-Proposal/Print Menu: Proposal by Area/Discipline/Phase

The field size of the Product Listing has been increased on all 3 of these reports and the 3 User Layout reports to accommodate 3 text lines.



Enhancement-Proposal Reports: Use Salesman's Email Address

You can now choose to use the Salesman's Email address in the Footer of all Proposal Reports instead of the Shop Email Address. In Master Prefs/Proposals/Proposal Print Options you can set this preference for new Proposals. In the Proposal/Print Menu/Print Options you can change this preference for that specific proposal. Note: If the Salesman's email address is blank in Prefs/Users then the Shop email will automatically be used.



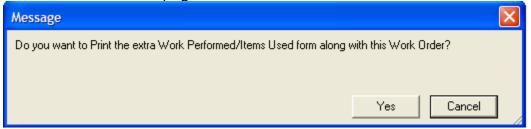
EME Audio & Video Systems 2950 M Drive Eau Claire, WI 54701
Ph: 715-287-3335 Fax: 715-287-4464 horizonJE@triwest.net www.horizon-software.com
Proposal: 1292.1-1.100 May 6, 2010 Cover Page

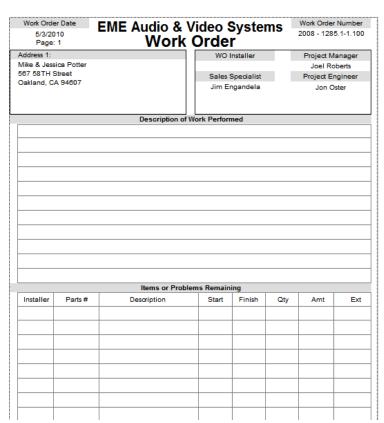
Enhancement-Project/PO & Sales Invoices: Adjust In Box Inventory

When you receive an item on a Purchase Order or Sell an item in a Sales Invoice within a Project, the Inventory Count in the Product Library Inventory Module is adjust (positive or negative). The Quantity New in Box is also adjusted at the same time to match the Qty on Hand adjustment.

Enhancement-Project/Work Orders: Extra Work Order Option

Along with the regular printed Work Order you now have the option to print an additional Work Order page with Work Performed and Items Used sections.





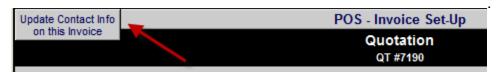
Enhancement-POS/All Invoices/Setup: Pick New Contact

You can now switch the Contact on any POS Invoice, from the POS Invoice Setup screen. Instead of manually changing the contact info for this contact (which disconnects the POS Invoice from the Contact Library), you now can click on the Pick New Contact button and you will be taken to your Contact List where you can either pick an existing Contact or Add a new one. This new method maintains the data integrity of the connection between the POS Invoice and the Contact Library.



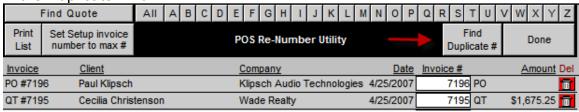
Enhancement-POS/All Invoices/Setup: Update Contact Info

This feature updates the Contact info on this specific POS Invoice to the current info for this Contact from the Contact Library. Go to the POS Utility if you wish to Update the Contact info on ALL of your POS invoices.



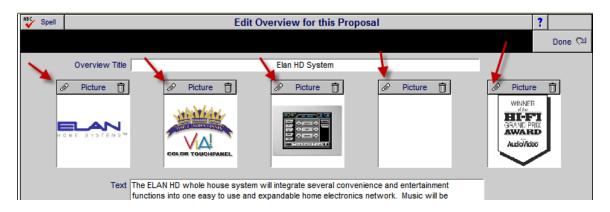
Enhancement-POS/Utility/Re-Number Utility: Find Only Unique Dups

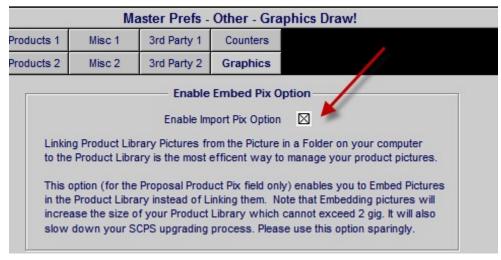
The POS Re-Number Invoice Utility now only finds Invoices with Unique Numbers which means that if an Invoice has a number with a different Invoice Kind prefix (QT, IV, PO, WO) then it is considered unique and will not be included in the Duplicate Find.



Enhancement-Prefs/Proposal/Overviews & Proposal Overviews: Pix

Overview Pictures are now added to your Master Preference and Proposal Overviews as Linked Images instead of as Embedded Images to save space. The option to Embed Images instead of Linking them can be changed in the Prefs/Other/Graphics screen, however it is recommended that Pix be Linked and not Embedded to save space.





Enhancement-Product Library: Alpha Finder Find Make Feature

The Alpha Finder Find Make feature has been added to these Product Library screens. Detail List, Utility Price List, Utility Value List, Utility No Value List, Pix Path, Inventory Control, Inventory Control 2.

Enhancement-Contact/Utility: Find Contacts by Date Range

You can now find Contacts by Creation or Modification Date by entering the Start and End Date Range.







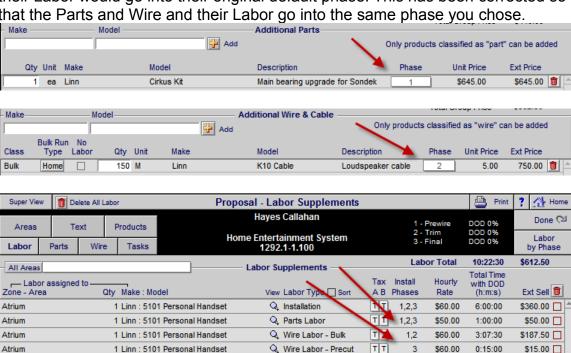
Enhancement-Product Library/Utility/Grooming: Clear Hidden Flag

If you find that your AlphaFinder is not finding all of your products and still hiding some of them you should run this Utility. It will not harm or alter your settings.



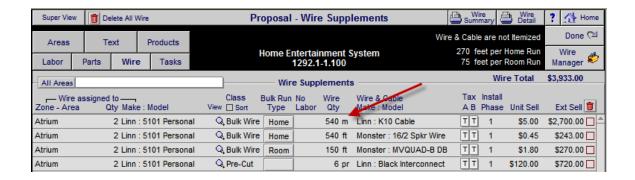
Fix- Proposal/Proposal/Supplements: Parts & Wire Labor Supplements

If you change the Phase on Parts and Wire supplements on a Product in your Product Library, the Part and Wire would go into the correct Proposal Phase, but their Labor would go into their original default phase. This has been corrected so that the Parts and Wire and their Labor go into the same phase you chose.



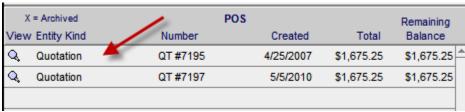
Fix- Proposal/Project Screen: Supplement Lengths for Itemized Wire

Changing Wire Supplements from Itemized to not Itemized now properly changes all of the Bulk wire lengths to the Ave Wire Length times the Product Quantity.



Fix-POS::Contact/Entity: Go to the correct POS Invoice

When you click on the desired POS Invoice you now will be directed to the correct POS Invoice.



Fix- POS/Quotation: Convert Quote into an Invoice

When you convert a quotation into an Invoice there was a find routine that occasionally would leave you in the wrong Invoice. This find routine has been removed so you stay in the correct clients Invoice.

SCPS Version 7.11v1 Released: 3/24/2010

Enhancement- Master Preferences/Horizon/Upgrade Guides

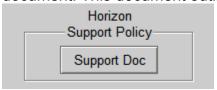
SCPS Upgrade Guides for Single Users, Network Multi-Users and FileMaker Server have been rewritten for better clarity and are available on screen and in print on both the Master Prefs/Horizon and SCPS Upgrade Utility screens. Please note: the upgrade procedures have not been changed, but the





Enhancement – Horizon Screen: Horizon Support Policy PDF

Clicking this button on the Horizon screen will open the Horizon Support Policy document. This document outlines Horizon's Support Policy and Procedures.



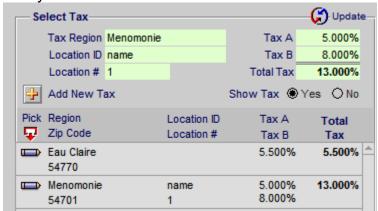
Enhancement – SCPS Subscription Renewal: Renew Later Navigation

When you click on the Renew Later button you will be taken to the main SCPS log in screen instead of the Logo screen. This enables users to Log in properly.



Enhancement- Proposal/Client Screen: New Tax Layout

The organization of Tax fields and Location fields has been improved for better clarity.



Enhancement– Proposal/Product Detail: Features Text

The Product Features text on a Proposal Product now shows up on all of the Proposal Reports. Any changes made to the features text on a Product in a Proposal will be reflected on the Proposal Reports and will not change the Features Text on that Product in the Product Library.

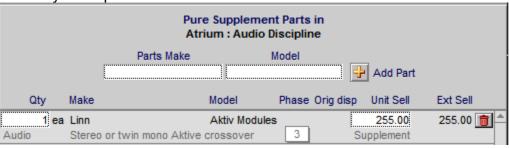


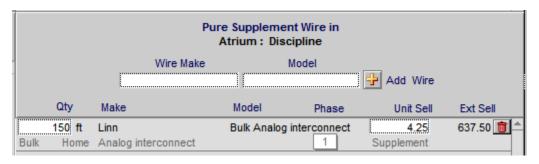
Enhancement – Proposal/Wire Supplement: Sort Order

A new sort order for the Wire Supplements organizes the wire supplements in groups of Bulk Home Run, Bulk Room Run and Pre Cut Cables which makes them easier to understand.

Enhancement- Proposal/Pure Supplements: Parts & Wire Labor

Adding Pure Parts and Wire Pure Supplements has been improved for increased reliability and speed.





Enhancement- Proposal/Product Detail/Parts Supplement: Sort

The Parts Portal is now sorted by Make & Model for better clarity.

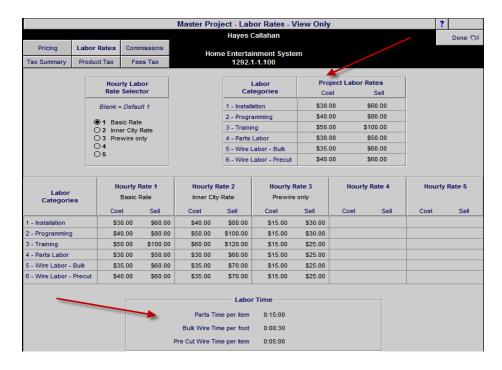


Enhancement – Proposal & Project/Pricing/Labor Rates: Display

The Labor Rates screen in Proposals and Projects now displays the rates that have been selected for that Proposal/Project. In addition the Parts and Wire default time is displayed as well.

Enhancement - Proposal or Pending CO Pricing/Labor: Auto Update

When leaving this screen the labor rates are automatically updated on all of the labor records in your Proposal or Pending Change Order so that you no longer have to update them manually. This eliminates the possibility of changing the rates and not updating them, which causes some labor records to be different than others.



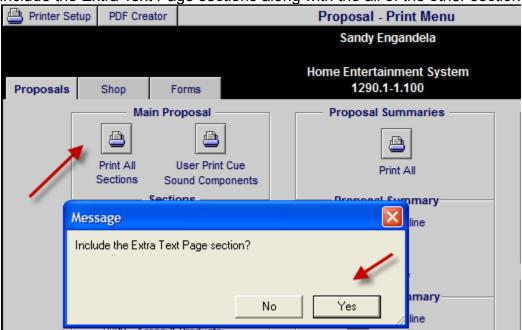
Enhancement – Proposal List: Lost Status

A new "Lost" status flag has been added to the pop up list.



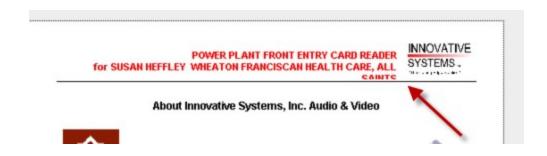
Enhancement- Proposal/Print Menu: Print Extra Page Option

When Printing the Print All Sections button you now have an option to include or not include the Extra Text Page sections along with the all of the other sections.



Enhancement- Proposal/Print Menu: All report headers

All Proposal report headers have been expanded to a full 3 lines so that long Client Names and Proposal Titles that wrap to 3 lines will not have the 3rd line cut off.



Enhancement - Project/Sales Invoice: Labor Population

Improve Labor Make/Model/Description population on the Invoice.

Make = Labor, Model = Labor Type, Description = Phase and hours and rate

Enhancement - Project/Sales Invoice: Item Sort Order

Items on the Printed Sales Invoice are now sorted by Product, Parts, Wire, Labor and then Fees so that the invoice is easier to read.



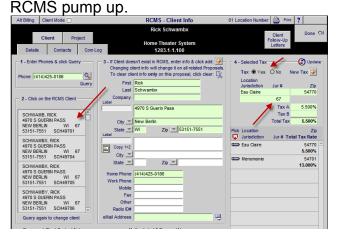
Enhancement- Project/PO: Option to hide client info on PO

This option now enables you to hide all Client/Project info from a Purchase Order.



Enhancement – RCMS/Project/Client: Tax Location Pump Up

The RCMS Tax Jurisdiction Location number is now comes from the RCMS contact query and this Location number is then used during the RCMS pump up to assign the proper tax to the Project Invoice that is staged in RCMS. If the Tax flag is turned OFF then this Tax Location number will not be used during the



Enhancement– Product Library: All List Screens AlphaFinder Pick Make & Find Hidden Option

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Audio Sourc Phono

Audio Sourc CD Player

Q Q Linn

By clicking the Pick Make and Show Hidden check boxes, you can now modify the Alpha-Finder in the Product Library to show;

- 1.All products for a selected character, with only regular products.
- 2.All products for a selected character, including Hidden products. 3.All Makes for a selected character, with only regular products.
- Q Find Products Q Fav A B C ⊠ Pick Make **Product Library - Line List** Show Hidden ▼ ▲ ▼ 🛣 Utility C D E F G H N O P QTR S T Show Products Leave € New Product Q Part Phantom Product Sets audio & video Bulk CPreCut Print Menu 103,106 Total Show All Groups <u>≜ Sell Price</u> Auto Tag

 <u>Finish Notes</u> Q (Installed) <u>Fav Hide</u> Description Q Class View Make Model: SKU Displin Cat Audio Multi Keypad Q Linn 5101 Personal Handset Universal learning Black 🖺 🚃 390.00 ea A 🔲 🔲 Audio Ampli Surround Process O Q Linn 5,500.00 ea A 🔲 🔲 5103 System Controller Linn 5103 inc DTS, no O 🔍 Linn 2,750.00 ea A 🔲 🔲 Audio Ampli Multi-channel 5125 Five channel power Silver

When the Pick Makes is checked you will go to the Pick Makes screen for that character. When you click on a Make you will find all of the Regular products for that Make, unless you have Show Hidden checked. In that case you will find all of the Regular and Hidden products for that Make.

Classik Music-B

Pick up tonearm

Black

1,100.00 ea 🔲 🔲

If you do not see all of the Makes in the list, please click on the Update Make List. This normally will not need to be done unless you add new Makes to the Product Library. This Update Make List utility is also available from the Utility/Update Utility screen.



Enhancement – Product Library/Inventory Control: New Totals screen

Calculating the Inventory Totals can take a few moments so they have been moved to another screen for viewing when necessary.

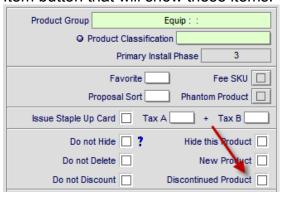


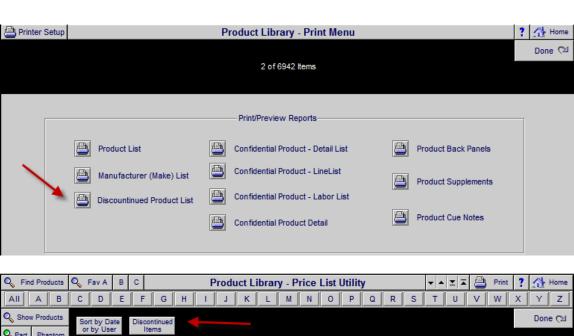


Enhancement – Product Library/Product Detail: Discontinued Item

A new flag has been added to indicate if a product is discontinued. This flag appears in both the Product Library Detail and Proposal Product Detail screens. A report of all discontinued products can be printed from the Product Library/Print

Menu. (see below). The Price List Utility screen also has a Find Discontinued Item button that will show these items.

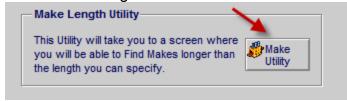


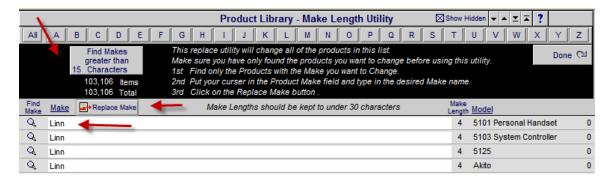




Enhancement- Product Library: Utility/Grooming:Make Length Utility

This utility enables you to Find all of the products in your Library that have a Make Length greater than the length you specify. This enables you to change the Make name on those products that have a length greater than the standard 30 character length.





Enhancement- Product Library: Improve Sort Speed on List screens

Using a calculated Make/Model field with trimmed to 10 character values speeds up sort functions in all Product Library List screens.

Enhancement– Product Library/Product Detail/PDF's & Contacts/Attachments:

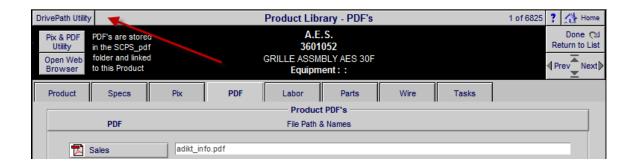
The DrivePath Utility will give you the computer path to whatever folder you place it in.

Download the DrivePath utility Zip file, to your computer.

After Expanding the zip file, place the Drive Path.html file into any folder and click on it.

You can copy the Path displayed in your web browser and paste it into SCPS.

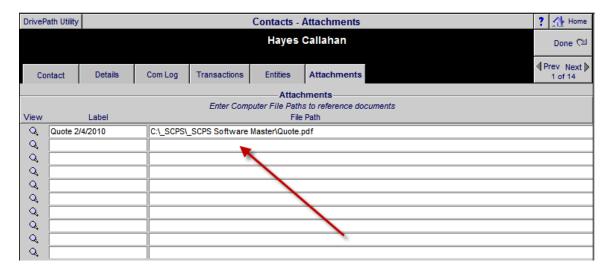




Enhancement- Contacts: New Attachment Tab. New Entity Defaults

Contact Attachments have been moved from the Details screen to a new Attachments screen for more clarity. The Enty screen now has a New Entity Default button to create defaults for new Proposal and POS entities for specific clients.





Enhancement – POS/PO/Open, Closed & Archived PO Navigation

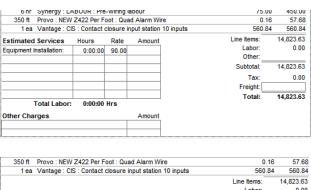
Navigating to the PO Detail screen from the PO List screen, now returns you to the PO List you came from when you click on the Done button. These Detail and List screens are now labeled as Open, Closed or Archived.



Enhancement – POS/Quotations and Sales Invoices: Hide Labor Option

You now have the option to Print a POS Quotation or Sales Invoice with or without the Labor Detail at the bottom of the printed invoice.





14,823.6	Line Items:		
0.0	Labor:		
	Other:		
14,823.6	Subtotal:		
0.0	Tax:		
	Freight:		
14,823.6	Total:		
		Amount	er Charges

Fix - Proposal/Areas & Products: Rename Area

Renaming an Area in a Proposal was causing picking products in that renamed area to kick you out of the proposal by removing the mLine key on that product. This has been corrected.

Fix - Proposal/Wire Bulk Wire Supplement: Adding related Labor

Adding Bulk Wire Supplements to a Proposal was not adding associated Labor for that wire. This has been fixed.

Fix- Proposal/Fees/Service Fees: Cost of Sell Percentage

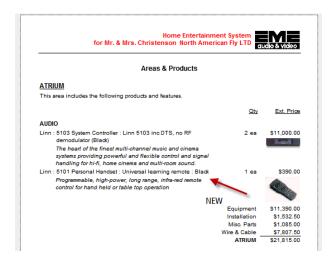
This field was not attached to the Portal Relationship, so changing one Fee Percentage changed all Fees. This has been corrected so each fee can have its own Cost of Sell percentage.



Fix- Proposal/Print Menu: All Reports with Pictures

The blank space between Product descriptions and features text has now been removed so that if a product has a picture there will be no blank space. This makes the proposal look cleaner and easier to understand. The Reports file version 7.11 has this new feature as well.





Fix- Project/Change Orders: Changing Product Qty, Changes Parts

Changing the Quantity of a Product in a Change Order now properly changes the Quantity of the Parts supplements for that Product.

Fix - Project/Utility: Convert Project to a Proposal

Converting a Project back into a Proposal now correctly reposts the Change Order totals when the proposal is converted (sold) back into a Project. If you notice that your old projects have incorrect totals (those that have been converted back and forth may have wrong totals) then simply run this conversion process again on the Project and the totals will be corrected.



Fix- Project/Utility/Toggle Project: Disconnect CO's Message

The message that says CO's are Disconnected from the Project is now stored in MainPrefs instead of Globally so that it is specific to each Project.

Fix - Project/Sales Invoice: Returning to Parts screen

If you create and invoice and then delete it when you return to the Invoice Module the Parts screen was blank. This has been corrected and the parts screen now shows the Project Parts correctly.

Fix – Project/Sales Invoice: Separate A and B tax subtotals

Tax A and B tax was being combined together. They are now separate. If you do not have any B tax then B will be empty. We also moved all of the bottom totals up to the top of the invoice to make it easier to monitor as you build your invoice.



Fix - Product Library: Bad relationship was deleting products

Delete Related Record removed from the copyMake relationship to stop the accidental deletion of products.

Fix – Master Project/Utility: Disconnect CO Products-Indicator

The indicator the lets you know that Change Order Products are disconnected from this Master Project so that you see only the original proposal products has not been moved to the Main Pref file so that it is specific to each Master Project.

Fix - Master Tracker/Print Menu: Print All prints all pages

The print all button only printed 3 pages of these reports. It now prints all pages correctly.

Fix - POS/PO/Done List: Archived PO's Removed from list

POS Purchase Orders that are Done and have been Archived are now permanently removed from the Done list and will stay in the Archive list.

Fix – POS/Quotations & Invoices: Picking Products returns to Products

When you pick a product in a POS Quotation from the Product Library you are now returned to that Product (Make) when you pick the next Product, instead of to a list of all Products.

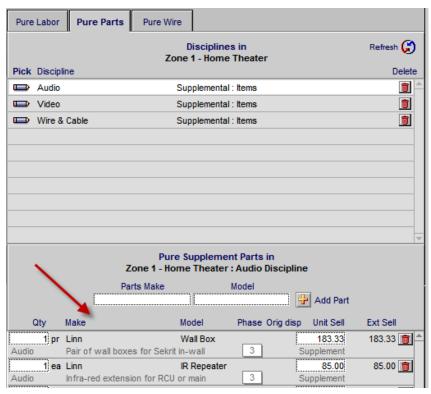
SCPS Version 7.10v2 Released: 2/8/2010

Fix- Proposal & Change Order/Areas & Products: Portal Fix

The Product portal on the Areas & Products screen now behaves properly by entering the correct product when you click on the Product View button and Deleting only the checked product when clicking on the delete button.

Also when adding a Pure Parts or Wire Supplement, the supplement is properly attached to the Area it is assigned to and the supplement is properly displayed in the Parts or Wire Portal after it is added.



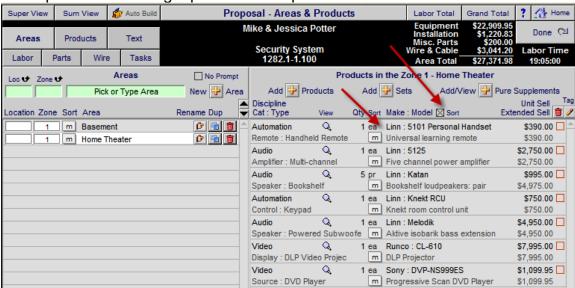


Enhancement - Master Prefs/Horizon/Module Access

All SCPS modules can now be turned on/off by Horizon for those users that do not want access to certain modules. The Master Prefs/Horizon/Module Access screen shows which modules have their access turned off. Access can only be turned on/off by Horizon Software.

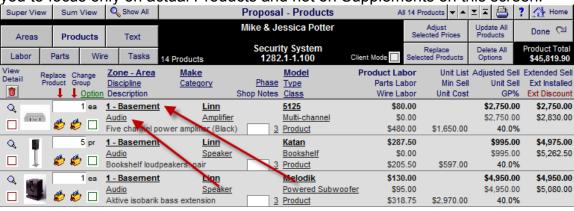
Enhancement - Proposal/Area & Product: Sort by Area or Product

You can now click on the Make: Model Sort checkbox and change the sort Order of the products in the right portal from Department: Make: Model to Make: Model.



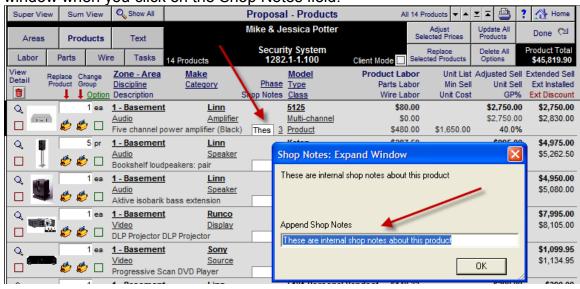
Enhancement – Proposal/Product View: Do not show Supplements

When you click on the Area or Discipline...only Products will show up in the list (for the selected Area or Discipline) and not any Pure Supplements. This enables you to focus only on actual Products and not on Supplements on this screen.



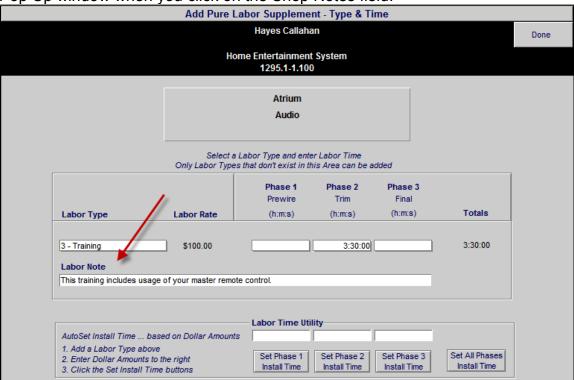
Enhancement - Proposal/Products: Shop Notes Pop Up window

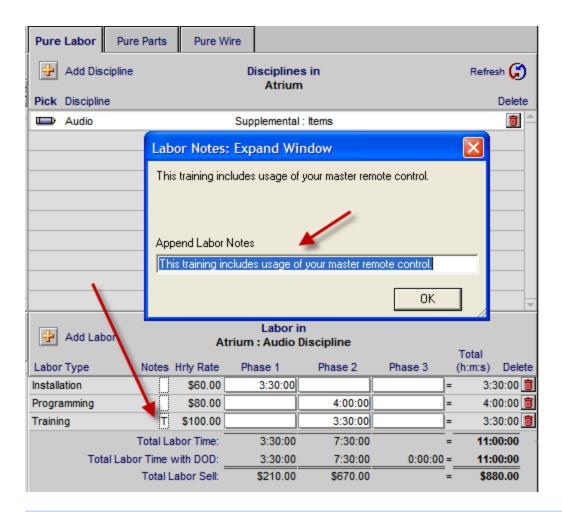
You can now edit the Internal Shop Notes on each product using the Pop Up window when you click on the Shop Notes field.



Enhancement – Proposal Pure Labor Supplement: Labor Notes

You can now add and edit the Internal Labor Notes on each product using the Pop Up window when you click on the Shop Notes field.





Enhancement - Project Manager/PO's, WO's, SI: No record trap

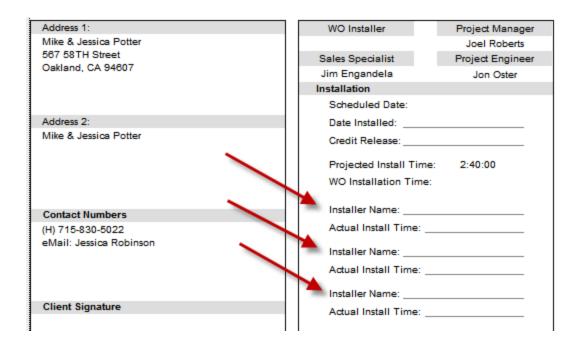
If you do not have any Project PO's, WO's or SI's you will be returned to this screen instead of to the blank Horizon Dev screen, which is as it should be.



Enhancement - Project/Work Order: Redesign header with 3 Installers

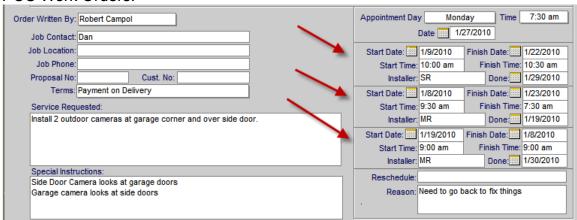
The 3 Installers and Install Times on Project/Work Orders is now reflected on the Printed Work Order report.

Installed by:		LB	SR
Install Time:	15:00:00	3:30:00	2:30:00
Total Time:	21:00:00	hrs:min	



Enhancement - POS/Work Order: Add Pop Up Date Calendars

Calendar Pop up Icons have been added for all Date fields for easy date entry on POS Work Orders.



Enhancement - POS Service Order: Add Pop Up Date Calendars

Calendar Pop up Icons have been added for all Date fields for easy date entry on POS Service Orders.



Enhancement - POS All Invoices: Print Margin Guide

A small dot on each line on all POS Invoices indicates approximately where the each field will wrap to the next line on the printed invoice. Please note that based on each users Printer Margins this line is only an approximate indicate. Once you get used to its location it will help you anticipate the point that your text will wrap on the printed form.

· · ·	on the printed form:											
	Ship \	/IA Payment	Terms	Reference #	Sales Rep		Quota	tion Title				
		Cheque	50% Down, 50% Upon Delivery		Jim Engandela							
.						Install			Tax			
Pick	Qty unit		Product Descrip	otion		(h:m:s)	Unit Price	Ext Price	AB			
		Kitchen:		•					╙			
	1 ea	AMX : MVP-8400 : 8	8.4" modero viewpoint				6,615.41	6,615.41	<u>T</u>			
	1 ea	AMX : MVP-WDS : I	Mvp wall/flush mount docking station				2,116.93	2,116.93	T_			
	1 ea	AMX: NXA-WAP20	l0g : Wireless Access Point				399.58	399.58	T			
	1	Credit for Kitchen A	XD-CV6	-			-2,100.00	-2,100.00	T			
				•								
		Vantage Lighting fo	r Exterior Lights (Rear)									
	2 ea	Vantage : RFE1000	: Radiolink Enabler (1 per Master)				686.40	1,372.80	T			
	7 ea	Vantage : RD11PB	: RF Scenepoint Dim 4 Button Blue LED				479.00	3,353.00				
		Additional Rear Can	nera	•								
	1 ea	GVI: SAOGVHIDCH	1: 1/3" 3.6mm Dome Camera (Mounting	Pole by others)			502.32	502.32	T			
									L A			

Enhancement - Product Library/Pix: Streamline Web Search

The process of searching the Web for Product Pictures has been streamlined by eliminating all but one pop up message and enabling you to paste the Make/Model number of the product into the File Name field when saving the Pix into the SCPS Pix folder.



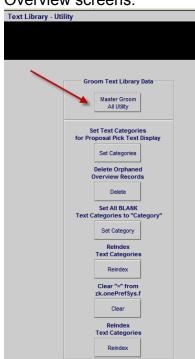
Enhancement – Product Library/Utility/Function Utility: Export Product

The Export routine has been modified to give you the choice of File Type, File Name and Location to Save your export file. You also have the option to export All Products, All Regular Products or Only Hidden Products.



Enhancement - Text Library/Utility: Master Grooming Button

This new Master Groom Button consolidates all of the Text Grooming Utilities shown below into a single button that runs all of them at one time. This grooming utility cleans up extra Text and Overviews showing up in your Proposal Text and Overview screens.



Enhancement – Contacts/Utility: Trim all Contact City, State & Zip

Sometimes users will press the enter key instead of the Tab key on their keyboard and insert a blank space or carriage return in the field. This utility automatically strips these out of the Contact City, State and Zip fields on all of the Contacts. It will not harm your data.

Trim All Contact City, State and Zip blank spaces & carriage returns

Fix - Proposal/Areas & Products: Duplicate Pure Parts

Duplicating an Area in a Proposal now duplicates all of the Pure Parts Supplements from the Original Area. This may not work on legacy data, but any new Pure Parts added after this version 7.10 upgrade... will be duplicated.

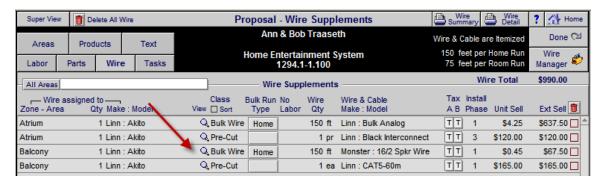
Fix - Proposal/Product List & Supplements: Adding Parts & Wire Supps

When navigating to the (Product Detail) Parts or Wire Supplement screen from the Product List or Parts or Wire Supplement screen, adding a Part or Wire now shows up in the proper Area and with its associated supplement Labor.

This function always worked properly when navigating from the Area & Products screen or when clicking on the Prev/Next product button.

Navigating from these screens..... Sum View Show All All 2 Products ▼ ▲ 🗵 🛣 Super View Proposal - Products Ann & Bob Traaseth Done (2) **Products** Areas Text **Home Entertainment System** Wire Tasks Labor 1294.1-1.100 Client Mode \$2,200,00 Unit List Adjusted Sell Extended Sell Zone - Area **Make** Product Labor Detail Phase Type Discipline Parts Labor Min Sell Unit Sell Ext Installed Û Shop Notes Class Description Wire Labor Unit Cost GP% Ext Discount **Atrium** \$1,100.00 Q, 1 ea Linn Akito \$255.00 \$1,100.00 \$1,512.50 Audio Source Phono 🥏 🤣 🔲 Pick up tonearm Pick up tonearm : 3 Product \$757.50 \$660.00 40.0% 1 ea Balcony \$412.50 \$1,100.00 \$1,100.00 Akito \$1,100.00 <u>Audio</u> Source Phono \$645.00 \$1,512.50 🤌 🧶 🔲 Pick up tonearm Pick up tonearm : \$232.50 \$660.00 40.0% 3 Product





Adding a Part or Wire from these screens (now works properly)....





Fix – Proposals/Product Detail/Task: Add Task to Product

Adding a Task to a Product now shows that Task on the Supplement Task screen.



Fix - Projects/Change Orders: Print Change Order List

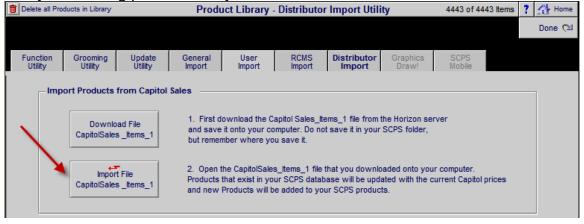
This Print button now properly, previews and prints a report of a list of Change Orders on this screen.



Fix - Product Library/Utility/User Import: Capitol Sales Import Map

Reset the Import Map so the downloaded Capitol Sales price list merges properly

with your existing product library.



Fix - Product Library/Utility/RCMS Import: Listen Up

Newly added products in SCPS that are not in RCMS now do not have their descriptions updated and potentially removed.

Fix - POS: Print Previewing POS Invoices: Show Correct Invoice

When Print Previewing POS invoices you now will stay on the correct invoice throughout the Preview process and return to the correct Invoice screen as well.



Fix - POS: All Invoices: Increase Phone Field size

The Phone number field on all POS Invoice headers have be modified so that the last phone number will not be clipped off.



Fix - Contact/Print Menu/Merge Emails: Inserting email addresses

When using the Contact Menu/Print Merge Email feature, it will now open your email client application and insert the correct number of email addresses.

