[Sally@productivecomputing.com](mailto:Sally@productivecomputing.com)

Jim,

I am very sorry for your predicament, however the infrastructure for this platform and product no longer exists as it is 5 years old.  We have no way of selling or supporting a platform this far out of date.  We typically keep our products compatibility in line with what FileMaker considers within the upgrade parameters which is typically 3 versions (8, 8.5 and 9 as it is now).

The 30 day grace period offered was FileBooks Link seats purchased between October 1, 2008 and December 18th, 2008.  Anything prior to this date would be upgraded at 35% off the FMBooks Connector retail price.  We can assist with upgrading your client to FileMaker 9 but if they are unable at this time to afford this I am afraid we have nothing to offer.

Please let me know if there is anything we can do to assist you in the way of upgrading otherwise good luck with finding an alternative solution.

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Jim,

Thank you for your inquiry, however our plug-in is only compatible with FileMaker 7.0v3 through 9.  We do not sell old versions of our plug-ins that reached their end of life.  However, we can assist your clients with upgrading their FileMaker applications so if they are interested in doing that I will just need the number of seats and what products they need in order to work up an estimate.  I can also provide upgrade pricing to them if I can verify their original purchase.  The upgrade discount is 35% off retail so each plug-in would cost $116.97.

I look forward to assisting you so please let me know if you have any additional questions, otherwise I hope to hear from you regarding estimating software to get them upgraded.

Have a great day!

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